

HMICFRS 2021 Inspection Report Action Plan - Effectiveness



Last Update: May-23

Sub-category	HMICFRS inspection report finding	Finding type	Overall RAG Status	PMO Project link	Delivery Lead	SMT Sponsor	Delivery Date	May 2023 Update	Project Status	Evidence to support completion
Understanding the risk of fire and other emergencies	The service, through regular engagement with its local community, needs to build a more comprehensive profile of risk in its service area.	Area for improvement	On track	Corporate Plan SO3.10 Prepare 2025 – 2030 Public Safety Plan (PSP)	Corporate planning	COO	24/25	2025-30 CRMP: First stage 'Listening and Engagement' public consultation consisting of 5 focus groups comprising a representative sample of the local Bucks / MK population scheduled to occur in June 2023. The scope of the discussions will include exploration of the public's perceptions of risks to them and their communities, what they do to mitigate them and their expectations of BFRS in relation to the same. The outcomes of the consultation will be reported to the 13 September 23 Executive Committee and 11 October 23 Fire Authority meetings.	On-Track	
Understanding the risk of fire and other emergencies	The service should make sure its integrated risk management plan is informed by a comprehensive understanding of current and future risk. It should use a wide range of data to build the risk profile and use operational data to test that the risk profile is up-to-date.	Area for improvement	On track	Corporate Plan SO3.10 Prepare 2025 – 2030 Public Safety Plan (PSP)	Corporate planning	COO	24/25	The 2025-30 CRMP will conform to the risk identification and evaluation requirements required by the FSB CRMP Fire Standard (2021). This specifies the breadth and depth of risk analysis required to meet the standard. The risk evaluation process will also be informed by other relevant Fire Standards and NFCC methodologies such as that pertaining to dwelling fire risks.	On-Track	
Understanding the risk of fire and other emergencies	The service should make sure that the aims and objectives of prevention, protection and response activity are clearly outlined in its integrated risk management plan.	Area for improvement	On track	Corporate Plan SO3.10 Prepare 2025 – 2030 Public Safety Plan (PSP)	Corporate planning	COO	24/25	This is a requirement of both the National Framework and 2021 CRMP Fire Standard and will be complied with in specifying the mitigation strategies in relation to the risks included within the scope of the new CRMP.	On-Track	
Preventing fires and other risks	The service should have plans in place for an effective system to define the levels of risk in the community.	Recommendation	On-Track	Prevention Improvement Plan	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/11/2024	The Prevention improvement plan is now reporting as of 19.01.2023: Total recommendations- 60, Completed -28, On -track - 16, On hold/delayed - 16, Not started - 0. The Prevention strategy has been launched and communicated through the service utilising i:drive, Prevention meetings and station engagement sessions. Auditing process commencing in February through the Preparedness & Improvement process to evaluate current understanding of Prevention delivery in Response. Currently 9 visits have been carried out with very good results. A mid term review of the plan has been carried out and a report developed to be submitted to Overview and Audit Committee in November 2023	On-Track	
				Corporate plan SO1.3 - Develop partner agencies understanding of the risks from fire and other emergencies. Implement a collaborative community risk methodology and targeting approach, to achieve a reduction on risk and impact of fire.	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/04/2023	Guidance for community risk delivery is being developed and submitted to next OSG	On-Track	
				Service Delivery Plans	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	Annual	Auditing process commencing in February through the Preparedness & Improvement process to evaluate current understanding of Prevention delivery in Response. Currently 9 visits have been carried out with very good results.	On-Track	
				Safety Centre evaluation	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	30/09/2022	Action Complete	Complete	https://bucksfire.gov.uk/documents/2022/09/fa-item-13-121022.pdf/
Preventing fires and other risks	A revision of its prevention strategy that clearly prioritises the people most at risk of fire and other emergencies, giving focus and direction to specialist teams.	Recommendation	Complete	Prevention Improvement Plan	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	Q3 22/23	Action Complete	Complete	https://bucksfire.gov.uk/documents/2022/09/fa-item-12-121022.pdf/
Preventing fires and other risks	The review of systems and processes for dealing with referrals from individuals and partner agencies. This is to make sure they are managed effectively and those referrals with highest identified risk are prioritised.	Recommendation	On-Track	Prevention Improvement Plan	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/11/2024	Development work in the Premises Risk Management System was delayed due to work on the Site Specific Risk Information area being a greater priority for the Service, but this has now commenced.	On-Track	
Preventing fires and other risks	The service should understand the reasons for its decreasing number of prevention visits and consider how it can better target those who are most at risk of fire.	Area for improvement	On-Track	Prevention Improvement Plan	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/11/2024	The number of HFSVs completed per month were the highest in a year-on-year comparison in nine months of this year. The months where they were not, coincided with the period of highest recruitment and training where resources were redirected towards onboarding new staff in the Central Prevention Team. This can be evidenced in the prevention annual report 2022/23	On-Track	
Preventing fires and other risks	The service should evaluate its prevention work, so it understands the benefits better.	Area for improvement	Complete	Prevention Improvement Plan	GC Prevention & Resilience and Community Safety & Safeguarding Manager	Prevention, Response and Resilience	01/11/2024	Action completed - Phase 1 evaluation report presented to Overview and Audit Committee 10/11/21	Complete	10 November 2021 - Prevention Evaluation - Phase one report 2021 https://bucksfire.gov.uk/documents/2021/10/oa-item-17-17-10-21.pdf/

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Protecting the public through fire regulation	The service should make sure it aligns its increased resources to a prioritised and risk-based inspection programme.	Area for improvement	On-Track	Protection Uplift Programme	Group Commander Community & Business Safety Policy	Protection, Assurance and Development	01/03/2023	The risk based inspection programme is being incorporated into the Periodic Audit Programme and will ultimately replace this by becoming a live programme based upon updated risks as part of the methodology identified to assess the risks. We continue to use national data and contribute to consultations around risks for non-residential buildings. We have incorporated the residential risk based programme as well ahead of any national guidance and will contribute to this when consultation comes out. The training for operational staff has now been completed with ongoing CPD training being developed within the HEAT system. The only outstanding piece of this plan is to start to use operational personnel to visit low risk premises and undertake during performance inspections.	On-Track	
Protecting the public through fire regulation	The service should make sure it has an effective quality assurance process, so staff carry out audits to an appropriate standard.	Area for improvement	On-Track	BAU	Group Commander Community & Business Safety Policy	Protection, Assurance and Development	TBC - Subject to NFCC programme	The maintenance of skills and training for Protection staff is BAU. Whilst we are still making use of the Protection Uplift monies all Inspecting Officers are now expected to reach the level 4 Diploma for Fire Safety and also variously gain additional qualifications so that the team as a whole has a broad range of additional knowledge to meet the requirements of the Protection strategy. The level 4 diploma meets the expected needs of a fully qualified inspecting officer under the third Party Accreditation process.	On-Track	
Protecting the public through fire regulation	The service should review its response to false alarms (called 'unwanted fire signals') to ensure operational resources are used effectively.	Area for improvement	On-Track	UwFS Review	Group Commander Community & Business Safety Policy	Protection, Assurance and Development	01/03/2023	The work presently taking place within Protection reflect our current procedure on AFAs and has been updated to reflect our current activity. The Protection team are awaiting the outcome of the AFA review but the UwFS activity is BAU.	Complete	
				AFA review	TBC	Prevention, Response and Resilience	TBC	Added to the Thames Valley Collaboration plan to ensure a joined up approach.	Not started	
Protecting the public through fire regulation	The service should make sure it plans its work with local businesses and large organisations to share information and expectations on how they can comply with fire safety regulations.	Area for improvement	On-Track	Protection Uplift Programme	Group Commander Community & Business Safety Policy	Protection, Assurance and Development	01/03/2023	The website provides all the information for responsible persons to meet their requirements under the new regulations. There has been a slow uptake by the RPs but this will form part of BAU as we audit these premises and enforce as required.	On-Track	
Responding to fires and other emergencies	The service should assure itself that it understands what resources it reasonably requires to meet its foreseeable risk; it should make sure that all of its fire engines can be sufficiently resourced, if required.	Area for improvement	On-Track	Corporate Plan SO3.10 Prepare 2025 – 2030 Public Safety Plan (PSP)	Corporate planning	COO	24/25	Included within the scope of the 2025-30 CRMP Project	On-Track	
Responding to fires and other emergencies	The service should make sure it consistently gives relevant information to the public to help keep them safe during and after all incidents.	Area for improvement	On-Track	Not a current project	Communication, Marketing and Engagement Manager	Technology, transformation and PMO	23/24	We continue to deliver a wide range of safety messages across different communication channels. We have fed back on the Communication, engagement and consultation fire standard and will now complete the gap analysis and build a plan to meet any gaps in the standard	On-Track	